



## *Web Assessment Services*

**Client: County of Albemarle, Virginia**

### **Client Situation**

Need to redesign the existing County of Albemarle, Virginia, public Website to include a new user interface, navigational structure, and compliance with Section 508 Accessibility standards.

### **COMSYS Solution**

COMSYS began the project by interviewing representative members of Albemarle County's Web team, review Website activity logs and the results of a survey conducted by the University of Virginia detailing the needs of the County's citizenry.

COMSYS next developed a detailed sitemap that showcased the new organizational and navigational structure of the redesigned Website. Upon acceptance of the sitemap, a series of storyboards were developed that documented the layout, graphic design, and overall appearance of the new pages.

Next, COMSYS created a series of two user interface prototypes that demonstrated how the redesigned Website would appear in a Web browser. After presenting the user interface prototypes, a series of revisions were incorporated into the final user interface. COMSYS then developed HTML templates that were used in the implementation of the conversion of content.

The County of Albemarle, Virginia, tasked COMSYS with researching and recommending a content management system to manage both the conversion of existing content and to administer the site in the future.

### **Benefits to our Clients**

The new Website launched in July of 2003 and was the proud recipient of the Digital Counties Survey award. "We are delighted to be included in the elite communities across the country that is receiving national recognition for providing quality information technology services to their citizens," said County Executive Bob Tucker in response to the County's ranking.

"Since our enhanced Website was launched last July, users have had even more opportunities to find out information and do business with the county quickly and conveniently, which is reflected in our survey ranking."

### **For More Information**

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