

# Globalization Practice of COMSYS Services

## *gpProgramSolutions – Service Overview*



Companies seeking a more sophisticated approach to selling into and sharing information in foreign markets on an enterprise-wide basis, often select our *gpProgramSolutions* service offering. The *gpProgramSolutions* service offering provides clients with a completely outsourced solution for their globalization, localization, translation and interpretation needs. Our multilingual program management team acts as the client's "in-house" Globalization Department utilizing our system driven approach to program management and our "just-in-time" delivery model. Depending on the length and scope of the engagement, our Globalization Program Manager can either work onsite at the client's premises or offsite at one of the forty-two COMSYS offices domestically or overseas.

A *gpProgramSolutions* engagement is usually initiated through an assessment of globalization, localization and translation spend and quality controls measures across the enterprise. The clear objective of the assessment and implementation plan is to increase delivery efficiency while maintaining quality control standards. This audit and assessment service we call our *gpGlobalizationAssessment*. Our *gpGlobalizationAssessment* engagement provides clients with potential solutions to reduce existing expenses through efficient software deployment strategies, software tools optimization, vendor consolidation, purchasing discounts, and software based optimization tools and technology. Careful attention is given to the clients' strategic business objectives in relationship to the overall globalization strategy.

### **Powerful Delivery Model**

Our service delivery model is centered upon very experienced "in-house" bilingual Globalization Program Managers. We utilize proven processes and leverage "best-in-class" software technologies in combination with proprietary resource management tools with large databases of pre-qualified consultants and pre-qualified vendors around the world. Our "just-in-time" delivery model has been designed for *scalability* and *cost efficiency* while maintaining *premier quality* control measures through our very experienced "in-house" multilingual oversight team. Key attributes to our delivery model include the systems surrounding our three other core service offerings, "best-in-class" software applications and our resource management tools.

- ✓ Service Offerings: *gpSoftwareLocalization*, *gpContentLocalization*, & *gpGlobalizationStaffing*
- ✓ Best-In-Class Software Applications: *Trados*, *Catalyst*, *Robohelp*, and *others*
- ✓ Resource Management Tools: *gpFOX*, & *gpVendorDAX*

### **Years of Delivery Experience**

We have many years of proven delivery experience and have completed a number of case studies on past engagements which have been made available on our website. In addition, we welcome the opportunity to provide letters of recommendation or the opportunity to visit with some of our satisfied clients.

*gpContentLocalization*

*gpSoftwareLocalization*

*gpProgramSolutions*

*gpStaffingSolutions*

*Resource Management Tools: gpFOX & gpVendorDAX*



For More Information, please call 1-713-386-1400 or e-mail us at: [globalization@comsys.com](mailto:globalization@comsys.com)

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